

PRIVACY POLICY

Woodland interiors limited T/A Wentworth Nottingham
Hereto referred to as the company/us/we

This Privacy Policy sets out how we Woodland interiors limited, process your personal data. We take the privacy of your personal data very seriously and all data will be used and held in accordance with the requirements of the Data Protection Act 2018, which brings the EU General Data Protection Regulation into UK law. Woodland interiors limited is the controller. If you have any requests concerning your personal data or any queries with regard to how we handle your data you can contact us by phone on 0115 9820007 or email us at info@wentworthnottingham.co.uk.

Our reasons for holding your data are the following

Internal accounting processes

Fulfilling orders

Fulfilling Warranties

The legal basis on which we rely are

Contract:

Processing of your personal data is necessary for us to administer the pre-contract and contractual relationship between ourselves and our suppliers/members in connection with the performance of a contract.

Legitimate interests:

If you are an existing customer, we have an existing relationship with you, and will send you information about products, and any changes to service that will be relevant to your individual interests by post or email and process your personal information to make sure we send you only relevant information. You can opt-out of this at any time.

Data subject's rights

You have rights over your personal data. The right to be informed: You have the right to be told about the collection and use of your personal data. This privacy policy sets out the reasons why we process your personal data. If you have any questions on how and why we process your data please contact the head office. If you want to know more about this right, the ICO has more guidance on its website: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/right-to-be-informed/>

Right of access:

You have the right to know whether we process your personal data, and to receive a copy of that data. we would need as much information as possible to find your data. we will respond to your request within 28 days of receipt of your request. If you want to exercise this right, please contact the head office. If you want to know more about this right, the ICO has more guidance on its website: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protectionregulation-gdpr/individual-rights/right-of-access/>

Right to rectification:

You have the right to have any incorrect personal data corrected or completed if it is incomplete. You can make this request verbally or in writing. we will need as much information as possible to find your data. we will look at your request and inform you of the decision within 28 days of receiving it. If you want to exercise this right, please contact the head office. If you want to know more about this right, the ICO has more guidance on their website: <https://ico.org.uk/fororganisations/guide-to-the-general-data-protection-regulation-gdpr/individualrights/right-to-rectification/>

Right to erasure:

This right, often referred to as the right to be forgotten, allows you to ask us to erase personal data where there is no valid reason to keep it. We will look at your request and inform you of the decision within 28 days of receiving it. If you want to exercise this right, please contact the head office. If you want to know more about this right, the ICO has more guidance on their website: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/right-to-erasure/>

Right to object:

You have the right to object to us processing your personal data based on (i) legitimate interests, or for the performance of a task in the public interests/exercise of official authority (including profiling); (ii) direct marketing (including profiling); and (iii) for purposes of scientific/historical research and statistics. i. Legitimate interests/legal task – your objection should be based on your particular situation. We can continue to process the data if they can demonstrate compelling legitimate grounds which override your interests. ii. Direct marketing – you have an absolute right to ask us to stop processing for the purposes of direct marketing. We will comply with your request as soon as possible. iii. Scientific/historical research and statistics - your objection should be based on your particular situation. If we are conducting research where the processing is necessary for the performance of a public task, we can refuse to comply with your objection. If you want to exercise this right, please contact the head office. If you want to know more about this right, the ICO has more guidance on their website: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/right-to-object/>

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